# StarScope2<sup>™</sup>



Star2Star

## The Center Of Your Communications Universe

StarScope2<sup>™</sup> from Star2Star Communications is a next-generation unified communications tool that allows users to monitor and control all of their communications - including presence, voice, chat, email, and voicemail - from a single, intuitive interface. StarScope2<sup>™</sup> operates across multiple locations, even across the country.

#### Life with StarScope2<sup>™</sup>

The StarScope2<sup>TM</sup> user interface is brilliantly simple. It is based on a visual representation of all the extensions in your organization, including remote phones, softphones, and phones in multiple business locations.

The main StarScope2<sup>™</sup> display screen changes dynamically, in real time. It uses color coded indicators to show who is on the phone, whose phone is dialing or ringing, and who is out of the office – all at a glance. The main screen provides an overall view of the organization. Each extension on the main screen contains detailed information about the user at that extension. For example, hovering over a user's name shows details about that user's status (ex. 1). A click on an individual user's status reveals a pop-up action menu (ex. 2). The icons on the action menu offer one-click actions to dial the extension, send an email, initiate a chat, call the user's cell phone, or send a voicemail.





#### Tame Your Communications

The telephone and the computer are equallty important business tools. StarScope2<sup>™</sup> leverages the power of the desktop computer to improve workflow and communications. StarScope makes your communication system more accessible and more intelligent.

		Star2Star		-		
StarScope 2				¢? D		
109 - Les Freed Available  Available  Parked Calls	- Frequent Calls					
Calls on Hold ()	100 - Norm Worthington	👄 112 - Graham D Potter	👄 133 - Colin Johnston	🖷 195 - Steve Giroux		
Dial a Number: Enter phone number	👷 204 - Jamaal Savwoir	228 - Sandy Stapleton	👷 230 - Kris Thoreson	🤕 241 - Dave Looft		
Chat 🕥	🗢 252 - Brian Asher	🗣 721 - Hal Logan			▼ Groups 1	-
Conference Calls ()	• Resent Callers				✓ Frequent Calls	-
	• 112 - Graham D Potter	133 - Colin Johnston	单 148 - Dennis Van Dyke	213 - Ken Silodor	112 - Graham D Potter	
	👷 227 - Joe Brandt	230 - Kris Thoreson	🗣 276 - Suzann Clark	🗢 500 - Front Desk		
	• Main Office				133 - Colin Johnston	
	100 - Norm Worthington	• 101 - Joe Rhem	102 - Kristlan Kielhofner	单 103 - Gary Arnold	204 - Jamaal Savwoir	-
	105 - Gabe Shepard	106 - Jenn Dineen	112 - Graham D Potter	😸 115 - Levine Softphone	721 - Hal Logan	-
	>> 116 - Bill Rogers	117 - Yolanda Breeze	119 - Matt Potter	121 - Nicci Thurman	252 - Brian Asher	-
	• 124 - James Babiak	126 - Robert Reardon	127 - Dann Holmes	🔵 132 - Allen Hillman	230 - Kris Thoreson	-
	• 133 - Colin Johnston	• 134 - Dianne Clark	135 - Heather Hayes	😸 136 - Colin Johnston Remo	100 - Norm Worthington	-
	😸 138 - Graham D Potter (SP	🗢 141 - Fran Rayeur	145 - Dave Lenosky	146 - Dennis Gooden	228 - Sandy Stapleton	-
	• 147 - Janet A Nickel	🗣 148 - Dennis Van Dyke	149 - Porting	e 150 - Andromeda Conferenc	195 - Steve Giroux	-
	• 153 - Chris Hamilton	单 157 - John Favara	3 159 - Dave Lenosky-IPhone	160 - Doug Miles	241 - Dave Looft	-
	8 162 - Jeff Hokamp	😸 163 - Steve Sagal	165 - Mike Shellenberger	😸 166 - Colin Johnston Soft		
	• 167 - Keith Owens	🗣 172 - Sasa Lazarevic	😸 173 - Sasa (soft phone)	😸 174 - William Karner		_
	😐 175 - Ray Ipjian	🔮 176 - Sumakanth Jammula	😸 177 - Grant Clewes-Garner	🗧 180 - Anne Keefer	Customized group list	
	• 183 - Shawn Solomon	184 - Bruce Illes	😸 189 - Randy - Softphone	🔮 192 - Colin Theron		
	195 - Steve Giroux	🗢 199 - Brittney Klepper	202 - Domenic Tollis	204 - Jamaal Savwoir		
	😑 206 - Alla Shafle	207 - Esteban Cavazos	e 209 - Alan Lee	🔵 211 - Eleni Blair		
	213 - Ken Silodor	218 - Mike Whitmer	e 220 - John Roth	222 - Rob Porter		
				enter search text	🛛 💐 Incoming Call 🛛 🔪	
he main StarScope2™ display di the extensions in the organization exte	n, or they can cre		ps for department		Les Freed 509G 701 Call notification pop-up for	
> 🔵 702 - Les Free	ed - iPhone		Available	- 00	incoming calls	

StarScope2<sup>™</sup> incorporates a "drag & drop" call transfer feature that allows users to click on an active call and drop that call into hold, park, or another extension. It also includes a pop-up call notification alert, so users can see who is calling without taking their eyes off the screen:

#### Complete Unified Communication

The software behind the StarScope2<sup>TM</sup> application is actually a carefully crafted application framework that provides a platform for other Star2Star applications, called Starlets. These starlets enable alternative communication methods such as fax, chat and video conferencing.

### Tech Details

StarScope2TM runs on most versions of Windows and on Mac OS X. It uses the same user authentication credentials as your existing Star2Star system, so it doesn't add any administrative overhead for your IT department.



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